

## Sláintecare: Delivering the promise of person-centred integrated care in Ireland Health Summit 8 February 2022

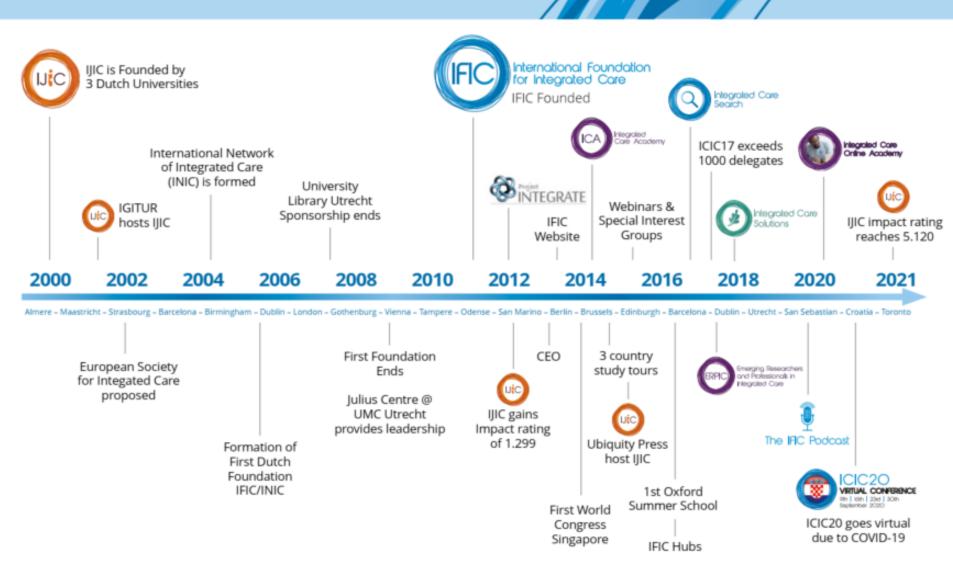
Dr Niamh Lennox-Chhugani, Chief Executive, IFIC







#### **IFIC'S JOURNEY SO FAR**





#### IFIC IS AN INCLUSIVE MOVEMENT FOR CHANGE THAT SHARES A COMMON PURPOSE

**IFICs vision** is for a world where everybody experiences joined-up, easy to navigate care that addresses the outcomes that matter to them in their life and the communities in which they live.





**Our mission** is to inspire, influence and facilitate the adoption of community-centered integrated care in policy and practice around the world that is inclusive.

IFIC does not operate alone but in **collaboration** with partners internationally, nationally, and regionally.



#### WHAT DO WE MEAN BY INTEGRATED CARE?

At the Foundation, we take a broad view of what is meant by integrated care. It means different things to different people in different contexts. We have seen the term adopted globally over the last decade alongside such terms as person-centred care, population health management, case management, care co-ordination, chronic care and long term condition management to name but a few...



#### INTEGRATED CARE HAS OFTEN BEEN DEFINED CONCEPTUALLY BY THE PROBLEMS IT AIMS TO SOLVE:

**Fragmentation of services**, health, care and support systems not designed for the needs of a population living longer with multiple chronic conditions.

And under-resourced primary care that is narrow in scope and medically-driven.



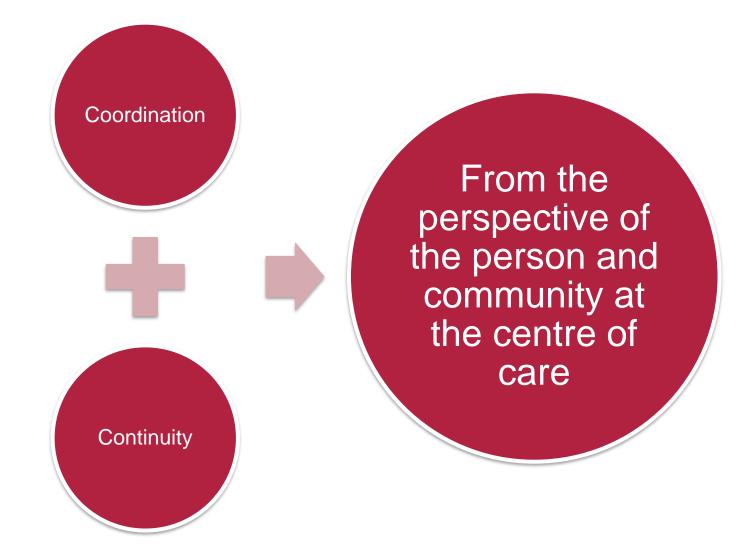
#### IFIC SEES A CONTINUUM OF DEFINITIONS OF INTEGRATED CARE

This **continuum** at one end has a narrow definition which includes initiatives seeking to improve outcomes of care by overcoming issues of fragmentation through linkage or co-ordination of services of providers along the continuum of care with a health system (European Union's Expert Group on Health Systems Performance Assessment, 2017).

At the other end of the **continuum** there is a broad definition of integrated care that addresses fragmentation beyond the boundaries of the formal health and care system, understanding wellbeing in terms of quality of life and referring to people's capacity to live a good, meaningful, creative and fulfilling lives.

IFIC recognises that systems need to adopt a definition at a point in time that meets the needs of their community and recognises the wider context in which they sit and that this will change over time. The guiding principles of integrated care remain the same – person and community centred, coordinated and with continuity.

#### Core features of integrated care



# IFIC's 9 pillars of integrated care – an evaluation framework



# Reflecting on 20 years of evidence on integrated care



Lessons learnt from:

- ➤ Italy
- England
- Scotland
- > USA
- Switzerland
- Canada
- The Netherlands
- ➢ France
- New Zealand
- China
- Central and Eastern European countries (Belarus, Czech Republic, Hungary, Lithuania, Poland, Romania, Russia, Slovakia, Ukraine)

## Reflecting on 20 years of evidence on integrated care

#### Lesson 1

• The impact of integrated care is diffuse

#### Lesson 2

• It takes years to see effects

#### Lesson 3

• Approaches are diverse and context specific

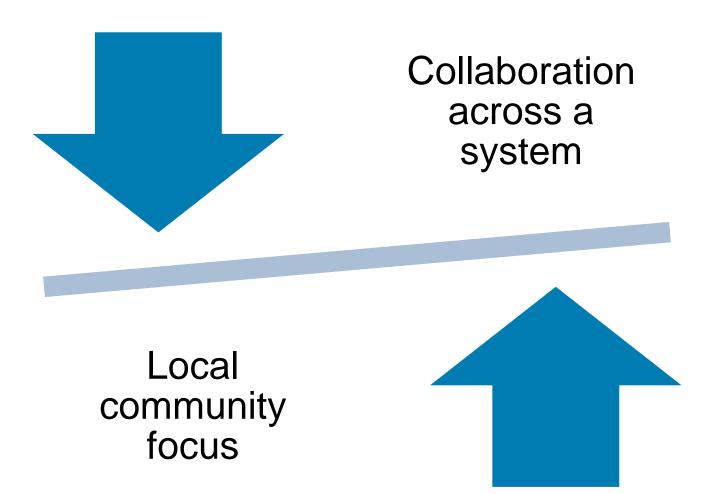


#### The pre-eminence of purpose



"....a set of services which ensure that for each cohort of the population, the right care is delivered by the right person in the right place at the right time. It aspires to a new model of care which sees the citizen, rather than institutions, at the centre of service delivery."

#### Integrated care systems seek to balance....



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## How systems address this balancing (based on Minkman 2020)



Minkman MMN. Suitable Scales; Rethinking Scale for Innovative Integrated Care Governance. Int J Integr Care. 2020 Jan 8;20(1):1. doi: 10.5334/ijic.5468. PMID: 31933548; PMCID: PMC6952857.

# Sláintecare

#### Delivering the promise of universal person-centred care in Ireland

Dr Niamh Lennox-Chhugani Chief Executive International Foundation for Integrated Care (IFIC)

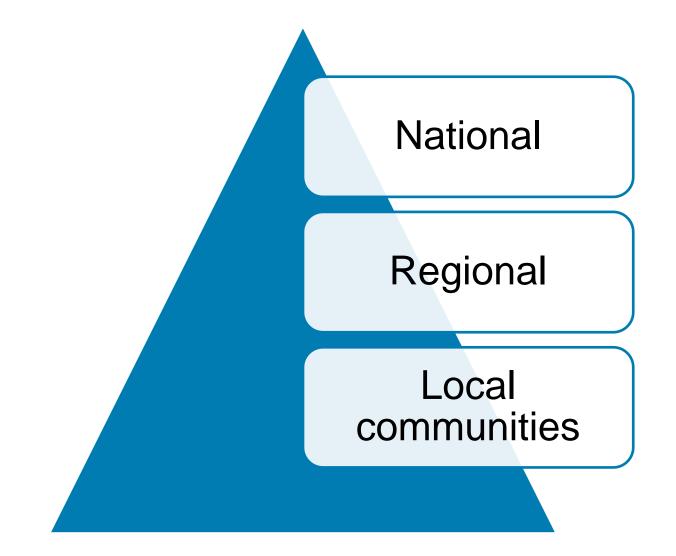




OCTOBER 2021 | IFIC PUBLICATION

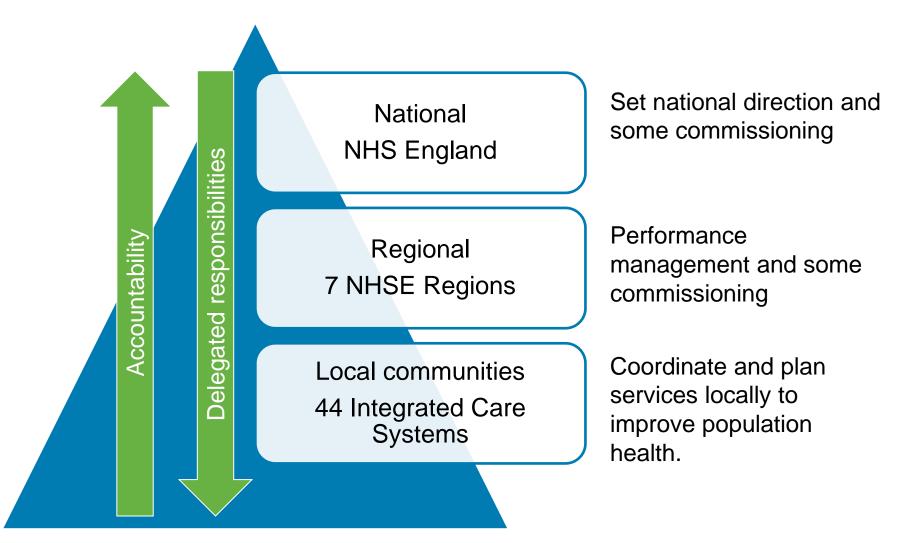
https://integratedcarefoundation.org/publications/slaintecare-delivering-the-promise-ofuniversal-person-centred-care-in-ireland

#### Structures and integrated care

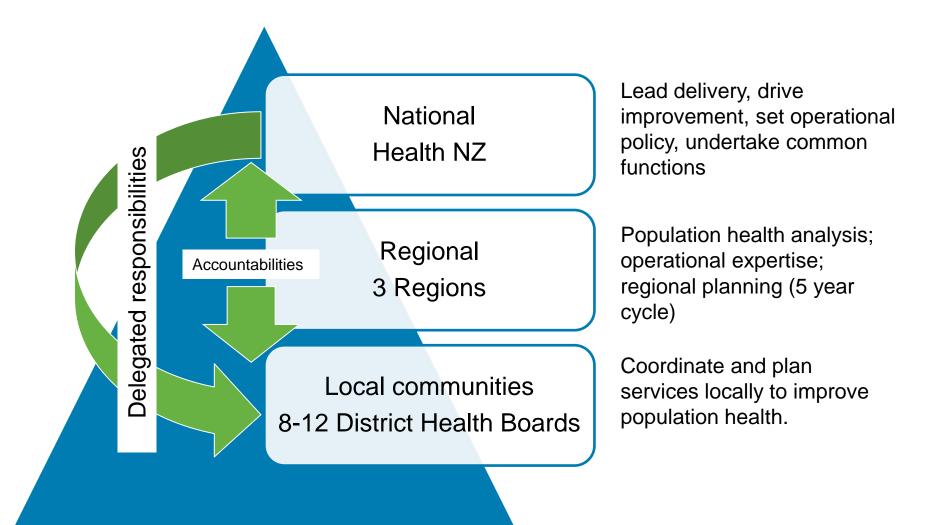


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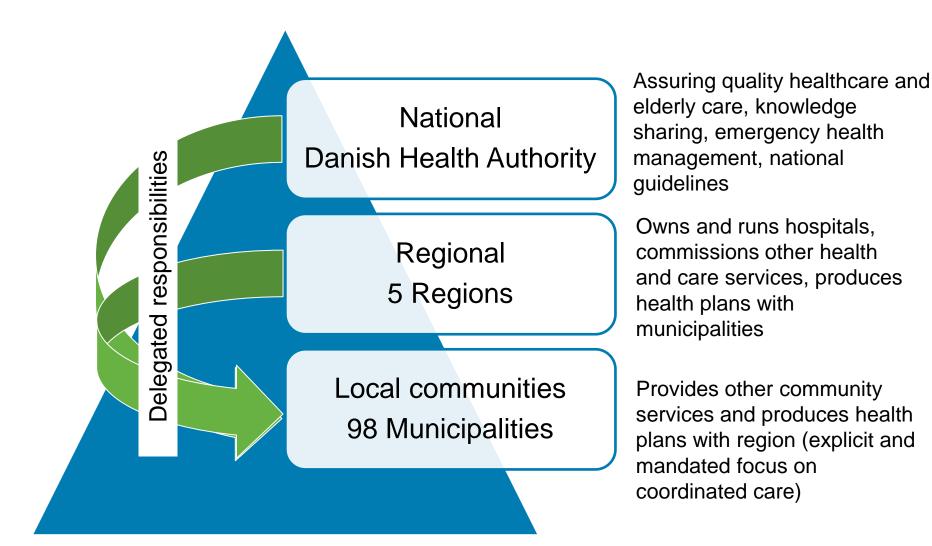
#### Structures and integrated care: England



#### Structures and integrated care: New Zealand



#### Structures and integrated care: Denmark



#### Structures and integrated care: Northern Ireland

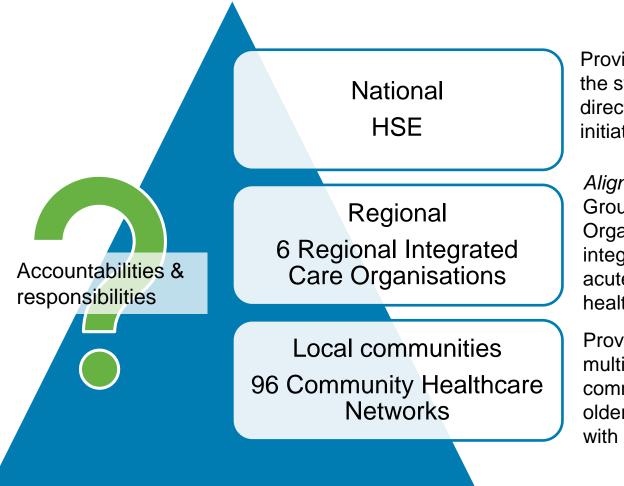
National [Regional] Integrated Care System NI <u>responsibilities</u> Regional [Area] Accountabilit 5 Area Integrated Partnership Boards elegated Local communities **GP** Federation and  $\tilde{\cap}$ Integrated Partnerships

System oversight; population health planning; set strategic direction and outcomes; coordination of planning and delivery of specialist services

Responsible for strategic area planning; priority setting and monitoring local delivery; design new clinical pathways & datasets

Deliver interventions and programmes collaboratively with a focus on integrated care and population health

#### Structures and integrated care: Sláintecare vision?



Providing overall leadership to the system; set strategic direction; lead & support reform initiatives

*Alignment* of the Hospital Groups and Community Health Organisations at regional level; integration of community & acute services; population health planning

Provides primary healthcare in multi-disciplinary teams; community specialist teams for older persons and people living with chronic disease

### A meaningful and impactful role for regional bodies



Articulate their **distinct role** in the whole system





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#### High impact regional body roles





Empowering the regions in Denmark allows....

### Focus on regional priorities

### Cross-sectoral alignment

### Collaboration with municipalities



A movement for change

### Looking forward for Sláintecare

	Opportunities	Risks
Post-pandemic recovery	<ul> <li>Build on pandemic experience of digital enablement of new care models</li> <li>Shift the focus of investment to primary and community services</li> </ul>	<ul> <li>An exhausted workforce</li> <li>An acute sector that has become the focus of attention</li> </ul>
Public Health Reform	<ul> <li>Use the Expert Group Review to reinvigorate the Healthy Ireland Programme</li> </ul>	<ul> <li>The Expert Group will focus only on the current state and not on the vision that has already been set out as part of the reforms</li> </ul>
Community Health Networks	<ul> <li>Could re-energise a workforce looking to do things differently and better in future</li> </ul>	<ul> <li>Lose momentum as the system goes into 'recovery' mode</li> </ul>

### "Make everything as simple as possible, but not simpler." — Gerd Gigerenzer



# Join us and contribute to the spread of integrated care



## In March 2022 in Dublin with IFIC Ireland

#### AICIC22 - UCD Dublin Ireland - Marc

1st All-Ireland Conference on Integrated Car

#### International conference ON INTEGRATED CARE 3-25 Moy 2022 Odense, Denmark DIN US ONLINE OR IN-PERSON Partners Temes and Tracks Committee Maynet Speakers Patient/lin Datent/lin Covid 10 Logist

#### In May 2022 in Denmark

#### ICIC22 Odense, Denmark – May 23-25 2022

22nd International Conference on Integrated Care

For more information please go to the resources on our website at <u>www.integratedcarefoundation.org</u>